

**312F**

PPT 8

- What is Quality:
- Various Approaches
- Quality assurance
- Costs of quality
- Statistical Quality Control:
- Variables and attributes
- X,R,P and C charts
- Acceptance sampling

**Quality management**

- OC- curve
- Concept of AOQL
- Sampling plan
  - Single
  - Double
  - Sequential
- Introduction to ISO-9000

**Quality management**