## SYSTEM SIMULATION AND MODELLING

Section C TOPIC COVERED: Steady State Behavior of infinite Population Markovian Models,

## **Queuing notation**

S.No.	Queueing notation	
1.	$P_n$	Steady-state probability of having n customers in system
2.	$P_n(t)$	Probability of $n$ customers in system at time $t$
3.	λ	Arrival rate
4.	$\lambda_e$	Effective arrival rate
5.	μ	Service rate of one server
6.	ρ	Server utilization
7.	$A_n$	Interarrival time between customers $n - 1$ and $n$
8.	$S_n$	Service time of the nth arriving customer
9.	Wn	Total time spent in system by the nth arriving customer
10.	$W_n^Q$	Total time spent in the waiting line by customer $n$
11.	L(t)	The number of customers in system at time $t$
12.	$L_O(t)$	The number of customers in queue at time $t$
13.	L	Long-run time-average number of customers in system
14.	$L_{O}$	Long-run time-average number of customers in queue
15.	w	Long-run average time spent in system per customer
16.	<sup>W</sup> Q	Long-run average time spent in queue per customer

## MULTIPLE SERVER QUEUEING SYSTEM

- O Let us assume that there are C channels operating in parallel. Each of these channel has an independent and identical exponential service time distribution with mean.
- O In queuing theory, a discipline within the mathematic theory of probability, the M/M/C queue(or Erlong-C model) is a multiple-server queuing model.



- The multiserver queueing system is shown in Fig. 5.8. If the number in the system is n < c, an arrival will enter an available channel. A queue is built if arrival occurs when  $n \ge c$ .
- The offered load is defined by λ/μ. If λ ≥ Cμ, the arrival rate is greater than or equal to the maximum service rate of the system; thus, the system cannot handle the load put upon it, and therefore it has no statistical equilibrium.
- If λ > Cµ, the waiting line grows in length at the rate (λ − Cµ) customers per unit time unit, on the average.
- Customers are entering the system at a rate λ per time unit but are leaving the system at a maximum rate of Cµ per time unit.
- The offered load must satisfy λ/μ < C, in which case λ/(Cμ) = ρ, the server utilization, for the M/M/C queue to have statistical equilibrium.

## **MARKOVIAN QUEUING SYSTEMS**

O The basic queuing systems discussed in this section are characterized by birthdeath process where the system state can change to an adjacent state only in the next transition. The steady-state solutions for birth-death systems can be derived by changing the birth and the death rate coefficients in the "Product Form" solution for a specific system. The Product Form of solution is described as follows: State variable k represents the number in system. For a birth-death system, transition to states (k − 1) and (k + 1) is permitted only from the current state k in the next transition. A birth takes the state to (k + 1) while a death takes it to (k − 1). The state transition diagram is shown in Fig. 5.9.



