Off Campus Placement for iGATE Global Solutions

DCE/TPO/4682 **11 Nov 08**

There is an opportunity for placement with **iGATE Global Solutions**. Other details are as follows:

Company	:	iGATE Global Solutions
Batch	:	2007
Eligibility	:	B.E. (CSE, I.T.)
Eligibility Criteria	:	B.E. with 75%
Job Profile	:	Designation Systems Engineer / Senior Systems Engineer

Job Description :
- Mastery skill level in MS Office, Windows OS, Internet explorer, Lotus Notes / Outlook
- Good understanding of Ticketing and Remote connect tools
- Awareness of PC Hardware Environment, Printers, UNIX
- Ability to work effectively as a team member
- Ability to handle continuous calls
- Pleasant, professional and courteous personality
- Excellent verbal and written communication skills
- Ability to diffuse volatile situations when distressed or irate customers call for support
- Use initiative to find ways of solving incidents. Clear and logical thought processes are required to identify causes of an incident
- Able to listen to a caller explain the incident, determine the probable cause and logically take the caller through a step-by-step problem determination procedure, using telephone support
- Able to categorize an incident correctly for call tracking and logging purposes

Experience	:	0 - 2 Years
Industry Type	:	IT-Software/ Software Services
Functional Area	:	System Programming
Keywords	:	Tech support, technical support, lotus notes, trouble shooting, UNIX, hardware
Last Date for Applying	:	20 Nov 08

For more information you can visit website **http://www.igate.com** or **www.freshersworld.com** you can directly apply for the post with Reference Systems Engineer / Senior Systems Engineer.

Note:
1. Students are informed to carry all the mandatory documents like hard copy of resume, passport size photographs, photocopies of all semester DMC's and proof of identity.
2. Students are advised to remain in touch with the undersigned.